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Take Action with Observability and Context

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Keep up with the Speed of Innovation

Utilize robust monitoring solutions

Understand the impact of deploys to your infrastructure

Reduce MTTM / MTTR by providng context

(hint: Grafana)

Data-driven continuous improvement

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Be Alerted to Unknown Unknowns

- Rely on robust monitoring solutions
- Delivery Insights
  - 80% of the time you may have caused the issue
  - Quickly associate or rule out the impact of a deploys on an incident

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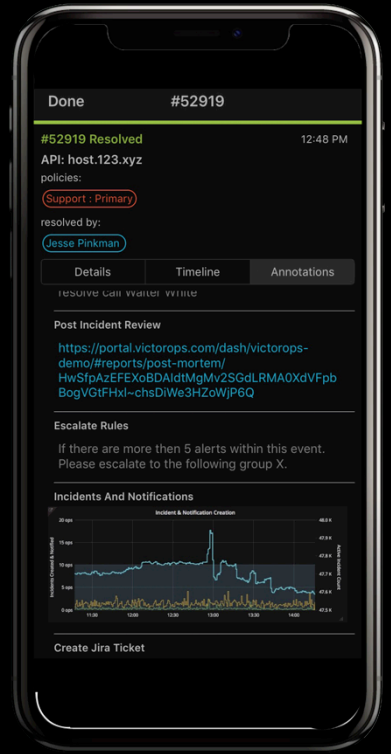
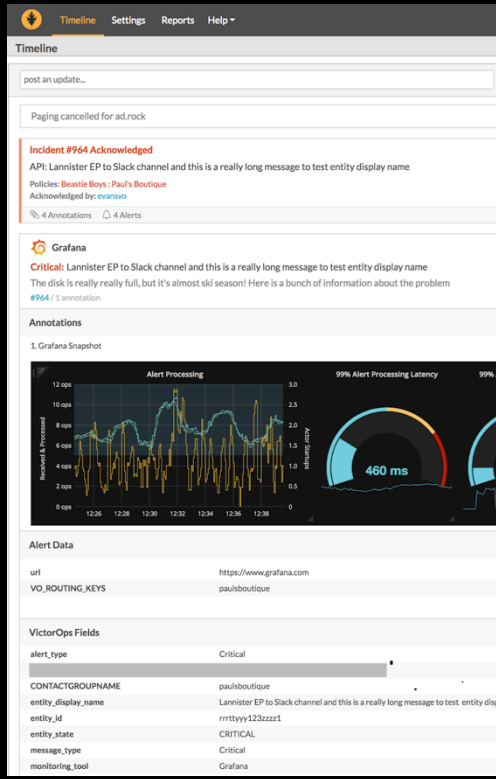
Reduce MTTM / MTTR with Context

- All the data you need to jump in and troubleshoot in moments
  - Grafana graphs and metrics
  - Runbooks
  - Annotations
  - Jira tickets





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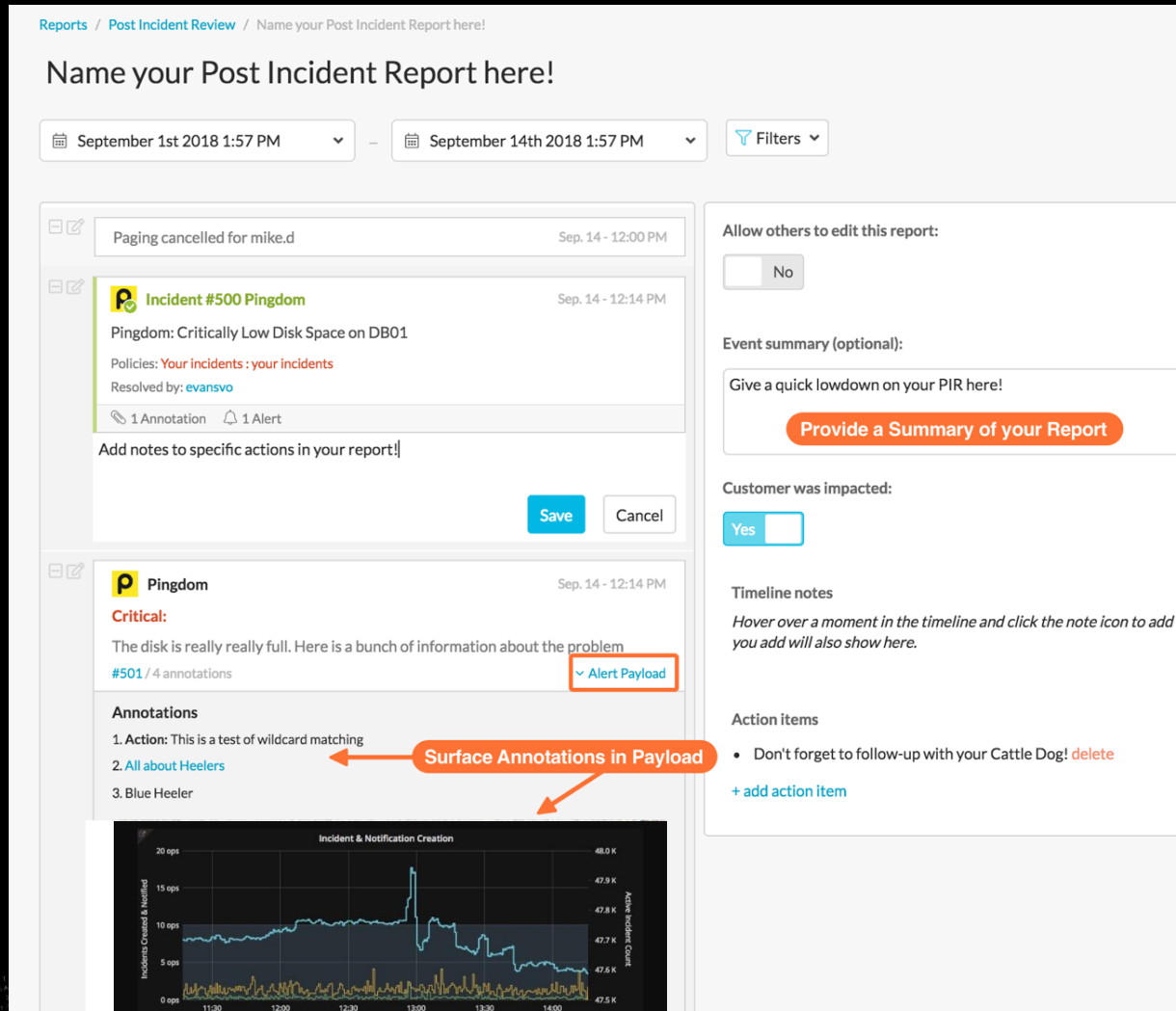
Observability of Incident Lifecycle

Post Incident Review

- See every action that occured before and during an event
  - Update annotations or graphs?
  - Update best practices?
  - Send to stakeholders with action items



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